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DETAILED ACTION

EXAMINER'S AMENDMENT

An examiner's amendment to the record appears below. Should the changes
and/or additions be unacceptable to applicant, an amendment may be filed as provided
by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be
submitted no later than the payment of the issue fee.

Authorization for this examiner's amendment was given in a telephone interview with Joseph R. Palmieri on November 14, 2008.

The application has been amended as follows:

Regarding the specification, page 51, line 3:

delete the phrase "a carrier wave".

Allowable Claims

- Claims 48-54, 57-71, 75-101 and 105-113 are allowed.
- 3. The following is an examiner's statement of reasons for allowance:

Regarding claims 48, 49, 71, 75-79 and 105-113, in combination with other limitations of the claims, the prior art of record fails to disclose or specifically suggested selects a device associated with the customer to receive a notification of the call based on the retrieved data, the notification including a display of the enabled call Application/Control Number: 10/721,005

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management features, provides the notification to the selected device, receives a response to the notification from the customer and instructs the service control point to connect the call based on the response.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

Conclusion

 Any inquiry concerning this communication or earlier communications from the examiner should be directed to Gerald Gauthier whose telephone number is (571) 272-7539. The examiner can normally be reached on 8:00 AM to 4:30 PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Fan Tsang can be reached on (571) 272-7547. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

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Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Gerald Gauthier/ Primary Examiner, Art Unit 2614

GG December 19, 2008